



BOARDING • DAYCARE • GROOMING

10166 S Hudson Rd, Hudson, IA 50643

DAYCARE GUIDELINES

Daycare Hours Pick Up and Drop Off:

Drop Off Monday - Friday 7:00 am - 10:00 am
Dogs resting 12:00 pm - 2 pm (no pick up or drop off)
Pick Up Monday - Friday: 2:00 pm - 6:00 pm
Saturday Open 9:00 am - 1:00 pm
(Closed on Sunday)

DAYCARE INFORMATION

Daycare is a service designed for social dogs to play, have fun, and learn. At Buck's Kennels, we have perfected our club to be so much more than a daycare. Here are just a few examples of what we offer that set us apart from a traditional doggy daycare:

- Stimulating your dog's mind and body
- Learning basic obedience commands and manners
- Avoidance of unwanted behavioral problems at home
- Break boredom and decrease stress during long days by themselves when owners are away
- Ideas for exercise for all life stages
- Engaging games and activities
- Mid-day rest period from 12:00 pm – 2:00 pm, to regain energy and avoid getting overly tired
- Enjoy the company of other dogs and people
- Learn and play with other dogs with the same play styles and energy levels (all dogs are separated by size and temperament)

- Play during all seasons in our climate-controlled facility with soft rubber flooring to prevent injuries
- Run and play in our large outdoor play yards with clean, comfortable turf (weather permitting)
- Safety and first aid kits are readily available around the entire facility for easy access in case of an emergency

Due to safety precautions, this service is not suitable for every dog. This service is not designed to teach aggressive dogs to be social. To be accepted into Daycare, owners must complete the evaluation process (\$45.00, first day of service only)

- The first step to ensure that each member of our Daycare team will be happy in our social environment is for us to evaluate the Pet Profile to obtain all related history. Please submit these forms online on your customer portal before service, so we can have time to review the information.
- Please call to schedule your first day of Daycare. Please allow 10-15 minutes to acquaint the staff with you and your dog, to understand which services would be most beneficial. First day of dropping off is 7:30 am - 8:30 am

When you pick your dog up after their first day, please allow a few minutes to speak with a staff member to review the completed evaluation report card.

Dogs need structure in their lives. Dogs not attending play groups for an extended period may need to be reevaluated and then reintroduced to play groups.

Rest/nap time during Daycare is from 12:00 PM-2:00 PM. No drop-offs or pickups will be allowed during this time. Formal nap periods are required for dogs that attend full days of group play. The reason for this policy is that rest times are a health benefit to all dogs, as it is not a natural cycle for dogs to be active for 8 or more hours in a day. The goal of off-leash dog play is a healthy, tired dog, not one that is exhausted from unhealthy over-stimulation. Additional rest periods may be required for dogs that attend group play 3 or more days per week or dogs boarding overnight with full days of play for 3 or more consecutive nights.

Potty breaks and fresh water are always provided throughout the day for each member.

Members who are not behaving will be placed in an enclosure for a short time and then reintroduced to the group. This is like a “time out” for children.

Members who are acting aggressively or endangering the safety of themselves, other dogs, or our staff will be separated from the group, and the owners will be contacted to pick them up.

DAYCARE REQUIREMENTS

Daycare is scheduled in advance to ensure space is available for proper staffing, and if there's open space, all drop-ins or day-of appointments will incur a \$5.00 fee.

LATE FEE of \$15 for any pickups that are outside of the business hours, past 6:00 PM, and at 6:30 PM, your dog will be put up for boarding.

CANCELLATIONS for Daycare must be made 24 hours before your appointment.

Failure to call and cancel within this time frame will result in a charge on your account for the full amount of service or a package credit deduction.

PREPAID PACKAGES

Prepaid packages can only be used for the services for which they were purchased and may not be combined with any other discount, coupon, or offer.

Prepaid packages expire 90 days from the date of purchase and are non-refundable and have no cash value.

Members of the same household are welcome to share all prepaid packages.

AGE

All dogs must be at least 6 months of age to attend Daycare or Boarding.

GENDER

Male dogs must be neutered to attend Daycare and Boarding. The females, while in heat cycle, cannot attend Daycare.

REQUIRED VACCINATIONS

All dogs entering the facility must have up-to-date vaccinations on record and must be uploaded onto your customer Gingr portal

<https://bucks kennels.portal.gingrapp.com/>. Use the invite code 302700 to easily find your facility on the Gingr for Pet Parents mobile app, or brought into the Kennel before your scheduled appointment/reservation. It must always be kept current for your pet to receive care. Records can also be emailed directly to us via your veterinarian to

BucksKennels10166@gmail.com.

Rabies (1 year or 3 years)

DHLPP or DHPP (yearly parvo/distemper vaccination)

Bordetella (kennel cough) requires that every 6 months (oral or injectable) must be administered at least 72 hours before your pet's arrival

PARASITE PREVENTION

All dogs entering the facility must be free of parasites, including fleas, ticks, and intestinal parasites.

*****If FLEAS are seen, your pet will automatically be treated for an additional charge of \$15.***

For Daycare attendance, we do require that all dogs have year-round heartworm and flea preventative prescribed by their veterinarian, as well as be current on annual fecal testing. Tick prevention is recommended, and we encourage you to talk to your veterinarian about appropriate products.

HEALTH

All dogs entering the facility must be in good health and free from any condition that could potentially jeopardize the health of other dogs. Dogs that have been ill with a communicable ailment in the last 30 days will require a veterinarian's certification of health to return to Daycare.

SAFETY

Please bring your pet in on a non-retractable leash. Please discourage your pet from interacting with other pets in the lobby.

BEHAVIOR

All dogs attending Daycare must have never shown any signs of aggression towards other dogs or people. All “parents” will need to certify that their dog has no history of aggression.

ENROLLMENT

All dogs attending Daycare must have completed our enrollment process and passed their evaluation.

ATTENDANCE POLICY

Reservations are required for Daycare services to ensure we have space to accommodate your pet before arrival. If you are unable to make your reservation, we kindly ask that you cancel within 24 hrs. prior.

Please call ahead to see if we have openings for drop-ins or day-of appointments.

We request that dogs who have attended daycare or been boarded at another facility wait a minimum of 10 days before coming to the Daycare. All reservations can be

made on your customer portal for your convenience or by email or phone during lobby hours.

CANCELLATIONS

Cancellations for Daycare must be made 24 hours before your appointment. Failure to call and cancel within this time frame will result in a charge on your account for the full amount of service or a package credit deduction.

LATE FEES

\$15 for any pickups that are outside of the business hours, past 6:00 PM, and at 6:30 PM, your dog will be put up for boarding.

DRESS CODE

All dogs attending Daycare must arrive on leash, wearing a flat, quick-release, snap-on collar for their safety. Collars should be neither too tight nor too loose. Identification on their “daycare collar” is recommended. Any buckle, prong, or choke collars will be removed while the dogs are playing.

RESTRICTIONS

Daycare reserves the right to refuse enrollment to any dog at any time for any reason. Please be advised that our environment is not suited for every dog, and safety is of the utmost importance. If we feel a dog will create an unsafe environment for themselves or anyone else based on any behavior we encounter, they will not be able to participate in our program.

OUR ENROLLMENT PROCESS

Once it is determined that your dog meets all of our requirements, you can then begin the enrollment process.

Enrollment is EASY! [ENROLL TODAY](#)

- 1. [Fill out our registration form to get started.](#)**
- 2. We will schedule an appointment. Your pet will start the day, so a team member can evaluate your pup’s social behavior, ensuring your pup is safe around other dogs and that those dogs are safe as well.**

3. The staff will share the results with you (evaluation is \$45/dog with a full day of group play). Please visit our [Forms & Guidelines](#) page for more information on Daycare Guidelines.

HEALTH CARE GUIDELINES AND REQUIREMENTS

All members must be free of communicable diseases and have no visible stitches or open wounds. Owners will need to certify that their pets are in good health and have not been sick in the last 14 days. Members who have been ill with a communicable condition in the last 14 days will require a veterinarian certification of health to be admitted or readmitted into Boarding or Daycare.

While members are in our care, they will be in contact with other pets. Please note that many different viral strains cause tracheobronchitis, also known as “canine cough”. While vaccinating every year helps support immunity to some strains, it does not provide immunity to all airborne strains, nor can it eliminate the risk of developing tracheobronchitis. This is not due to any circumstance or condition at our facility, and owners must agree that Buck’s Kennels is not liable for any illness suffered by the member during or after their stay, including, but not limited to, tracheobronchitis.

Buck’s Kennels will not be held responsible for any allergic reactions suffered by the members. The owner certifies that any allergies their pet has are recorded on the pet profile or communicated to staff upon arrival.

Buck’s Kennels reserves the right to refuse to accept a member if it appears to us that the member is sick, shows the presence of fleas, or their behavior could jeopardize the health and safety of other members and our staff.

Members showing symptoms of diarrhea, vomiting, coughing, and/or sneezing will not be accepted into Buck’s Kennels. These symptoms may easily spread to other members. If your pet has any of these, please contact your veterinarian for treatment and keep your pet at home until they feel better.

Members in the Daycare found to have puppy warts, “canine cough”, worms, fleas, parasites, frequent or liquid diarrhea, vomiting, or another potentially contagious condition, illness, or injury will be isolated from the other members. Owners will be contacted to determine the best course of action. If they cannot be reached, the dog may be taken for treatment by a veterinarian at the owner's expense if deemed necessary by our staff.

All dogs must be spayed/neutered after 6 months of age to attend/continue the Daycare. This is state law and cannot be negotiated.